This Question Paper consist	s of 26 que	stions [Section	on-A (16) + Se	ection-B (5+5)] and 11 Printed pages.
Roll No.				Code No. 54/ASS/4
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Day and Date of Examinat	ion			
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General Instructions:

- 1. Candidate must write his/her Roll Number on the first page of the Question Paper.
- 2. Please check the Question Paper to verify that the total pages and total number of questions contained in the Question Paper are the same as those printed on the top of the first page. Also check to see that the questions are in sequential order.
- Making any identification mark in the Answer-Book or writing Roll Number anywhere other than the specified places will lead to disqualification of the candidate.
- 4. Write your Question Paper Code No. 54/ASS/4-A on the Answer-Book.

ENGLISH

(302)

Time: 3 H	lours]	[Maximum Marks : 1	00				
Note:	(i)	This Question Paper consists of two sections, viz., 'A' and 'B'.					
	(ii)	All the questions from Section 'A' are compulsory.					
	(iii)	Section 'B' has two options. Candidates are required to attempt questions from one option only.	m				
	(iv)	Marks are indicated against each question.					
		SECTION - A					
1. Read	d the f	following extracts carefully and answer the questions that follow:					
(a)	Subs	sequently, India was powerfully influenced by the coming of Islam and Muslim					
	inva	invasions. Western colonial powers followed, bringing a new type of domination					
		and a new colonialism and, at the same time, the impact of fresh ideas and the					
	indu	industrial civilization that was growing up in Europe. This period culminated					
		after a long struggle, in independence and now we face the future with all this					
	burden of the past upon us and the confused dreams and stirrings of the future						
	that we seek to build.						
	(i)	Which two invasions had great impact on India?	1				
	(ii)	What were the positive influences of Western powers on India?	1				
	(iii)	Why is the past referred to as a burden?	1				
	(iv)	Which word in the passage means the same as 'reached to an end'?	1				
		OR					
	Bho	li was seven years old when Mangla was married. The same year a primary					
		ool for girls was opened in their village. The Tahsildar sahib came to perform					
	its opening ceremony. He said to Ramlal, "As a revenue official you are the						
		resentative of the government in the village and so you must set an example to					
	the villagers. You must send your daughters to school."						
	(i)	Why had the tahsildar come to the village?	1				
	(ii)	What was the important position of Ramlal in the village?	1				
	(iii)	How could Ramlal set an example to the villagers ?	1				
	(iv)	Which phrase in the passage means the same as 'do something good which others can also follow'?	1				

(b) But now, by fate or by the will of god, blindness had struck not only a child of the well to do, but that of an excellently trained doctor, who found his training in this instance useless. Still, his wide medical experience had prepared him for an acceptance of this tragedy, and he understood that any course of action must begin with the realization that I would be blind for the rest of my life.

My mother on the other hand, could not convince herself that my sight would never return: she did not have the medical experience of my father, and she blamed something in her past for the tragedy.

(i) What was the narrator's good luck?

1

(ii) What was the advantage of his father being a doctor?

1

(iii) How did mother react to the tragedy?

1

(iv) Which phrase in the passage means the same as 'persuade'?

1

OR

"They rode along silently for a few minutes and the rider moved himself in his seat and placed his package on the floor. As the man leaned over, Doctor Benson caught his first good look at the small, cat like face.

The doctor also noticed the long deep scar on the man's cheek, bright and redlooking as though it were of recent origin. He thought of Mrs. Ott Sorly and reached for his watch. His fingers went deep into his pocket before he realized that his watch was not there.

(i) What did the doctor notice about the man's face?

1

(ii) What was on his mind when he reached out for his watch?

1

(iii) What was the surprising thing he came to know?

1

1

(iv) Which phrase in the passage means the same as 'fresh/come into existence lately'?

2.	Answer any three of the following in about 30 to 40 words each:	=6				
	(a) What did Gavaskar mean when he said, 'cricket is in my blood'? (My First Steps)					
	(b) How did the family members/servants behave with him after his blindness? (My son will not a Beggar be)					
	(c) Who was cleverer-Gerrard or the Intruder? Give reasons for your answer. (If I Were You)					
	(d) How did the tiger die ? (The Tiger in the Tunnel)					
	The control of the co					
3.	Answer the following questions in about 60 words each:	6				
	What is the difference in the outlook of the narrator and his father about education? Whose ideas do you agree with? Give reasons. (Father, Dear Father)					
	OR OR					
	What is the truth Aradhana wanted to know? What did she actually discover? How? (I Must Know the Truth)					
4.	Read the following extract and answer the questions that follow:					
	You cannot believe, darling,					
	Can you, that I lived in such a house and					
	Was proud, and loved I who have lost					
	My way and beg now at strangers' doors to					
	Receive love, at least in small change ?					
	(a) What is the question the poet asks the reader?	1				
	(b) What is her status now? Pick out a line to support your answer.	2				
	(c) What is the contrast in her past and present?	2				
	OR					

No time to see when woods we pass

Where squirrels hide their nuts in grass.

No time to turn at Beauty's glance

And watch her feet, how they can dance.

What is it that we do not even look at? (a)

2

(b) Why is Beauty referred to as 'she'? What does she do?

What makes the poet sad? (c)

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5. Read the passage given below and answer the questions that follow:

He was an old man who fished alone in a skiff in the Gulf Stream and he had gone eighty-four days now without taking a fish. In the first forty days a boy had been with him. But after forty-days without a fish the boy's parents had told him that the old man was now definitely and finally salao, which is the worst form of unlucky, and the boy had gone at their orders in another boat which caught three good fish the first week. It made the boy sad to see the old man come in each day with his skiff empty and he always went down to help him carry either the coiled lines or the gaff and harpoon and the sail that was furled around the mast. The old man was thin and gaunt with deep wrinkles in the back of his neck. The brown blotches of the benevolent skin cancer the sun brings from its reflection on the tropic sea were on his cheeks. His face and his hands had the deep-creased scars from handling heavy fish on the cords. But none of these scars were fresh. Everything about him was old except his eyes and they were the same colour as the sea and were cheerful and undefeated. "Santiago," the boy said to him as they climbed the bank from where the skiff was hauled up. "I could go with you again. We've made some money."

- (a) Why did the boy's parents stop him from going fishing with the old man?
- 2 How did the boy help the old man even after he stopped fishing with him? (b)
- How is the old man described in the story? 2 (c)
- Find the words from the passage which mean the same as: (d)
 - a light boat (i)
 - (ii) pull or drag something

6. Read the passage given below and answer the questions that follow:

Even a small amount of alcohol has an effect on your body. When you drink, alcohol is absorbed into your bloodstream and distributed throughout your body. A tiny amount of alcohol exits your body in your urine and your breath.

You absorb alcohol more slowly if you eat, especially if the food is high in fat. However, if you drink more than your body can process, you'll get drunk. How quickly alcohol is metabolized depends on your size and gender, among other things. Alcohol consumption causes physical and emotional changes that can do great harm to your body. The long-term effects of alcohol abuse are many, putting your health in serious jeopardy and endangering your life.

One of the first signs of alcohol in your system is a change in behaviour. Alcohol travels through the body easily. It can quickly reach many parts of your body, including your brain and other parts of your central nervous system. That can make it harder to talk. It can also affect coordination, interfering with balance and the ability to walk.

Excessive alcohol use can cause the pancreas to produce toxic substances that interfere with proper functioning. The resulting inflammation is called pancreatitis, a serious problem that can destroy the pancreas.

- (a) What does alcohol do on entering the body?
- (b) What are the mental and physical changes caused by consuming alcohol?
- (c) How are the pancreas affected by alcohol?
- (d) Which words in the passage mean the same as:
 - (i) Danger 1
 - (ii) Swelling 1

7. Read the passage given below and complete the statements that follow:

The three official languages of New Zealand are English, Maori and NZ Sign Language. English is the language of day-to-day business within New Zealand. Over 157,000 people in New Zealand speak Maori. The Maori language has been part of New Zealand and its culture since the first people came to the Islands. However, Maori has only been recognised as an official language of New Zealand since the Maori Language Act of 1987. Maori and English are used throughout the country in various television and radio programs. As with other regions in the world where two cultures have been mixed, English has influenced Maori and Maori has influenced English. A number of words in each language have crossed in to the vocabulary of the other.

Maori are generally friendly and reserved and place great value on hospitality. They will generally offer assistance to their guests and will attempt to hide the inconvenience as much as possible.

- (a) Most of the business in New Zealand is done in _____ (i) though _____ (ii) is also an official language.
- (b) Two characteristics of the Maoris are: they are _____ and ____.
- 8. Read the passage given below and make a summary in about 75 to 80 words:

A customer at a shop that sold fish marvelled at the owner's quick wit and intelligence. 'Tell me, Simon, what makes you so smart?'

'I wouldn't share my secret with just anyone, 'Simon replied, lowering his voice so the other shoppers wouldn't hear.' But since you're a good and faithful customer, I'll let you in on it. Fish heads. You eat enough of them, you'll be positively brilliant.'

'You sell them here?' the customer asked.

'Only 4 rupees each,' said Simon. The customer bought three. A week later, he was back in the store complaining that the fish heads were disgusting and he wasn't any smarter, 'You didn't eat enough', said Simon. The customer went home with 20 more fish heads. Two weeks later, he was back and this time he was really angry.

'Hey, Simon, 'he complained, 'you're selling me fish heads for 4 rupees each when I can buy the whole fish for 2. You're ripping me off!'

'You see ?' said Simon, 'You're smarter already.'

5

given in the brackets:					
	When their mother was ill, Rohit and his brother (i) (look after) by neighbours. Their food (ii) (cook) by the neighbours and they				
	(iii) (drop) at school too. When mother got well she thanked her neigbours for all their help.				
10.	Fill in the blanks in the following sentences with appropriate forms of the verbs given in the brackets :				
	The Save Wildlife Forum members took a decision to ban poaching in all National				
	Parks with immediate effect. They (i) (express) alarm at the increasing				
	incidents of tiger poaching and (ii) (vow) to put an end to it within one				
	year. The members said they (iii) (will) fight the poaching mafia and				
	(iv) (not/allow) it to kill tigers.				
11.	Combine the following pairs of sentences using the connectors given against each pair:	4			
	(a) (i) I was very unhappy.				
	(ii) I did not want to share my feelings with anyone. (but)				
	(b) (i) Sonia is tired and sleepy.				
	(ii) She wants to rest now. (because)				
	(c) (i) The movie is directed by Shyam Gulati.				
	(ii) He is an award winning director. (who)				
	(d) (i) We need to work very fast.				
	(ii) The project has to be completed by the end of this month. (since)				
12.	Report the following conversation in indirect speech :	4			
	Mother : It's very cold outside. You must wear a coat.				
	Rashmi : I don't think it is really so cold.				
	Mother : Go out and see for yourself.				
	Rashmi : I'll do that before I decide to wear one.				

- 13. Write a paragraph of about 100 words on any one of the following topics:
 - (a) My experience of living in a big city.
 - (b) The advantages of educating girls.
 - (c) The importance of being disciplined.
- **14.** Write a letter to a book seller placing an order for some books for the school library. You are librarian of Rana Mewar Government School, Jaipur.

15. The following passage has seven mistakes of spelling and other grammatical errors. Spot the errors and provide corrections in your answer book. One has been done as an example.

The entire Indian contingent rallied to chear the Hockey team. The team plays very well in the first half and were leading. Any crowd cheered and waved the Indian flag. Therefore in the second half he could not sustain their team work. In the end they lose to their opponents. It was really adisapointing day.

Serial No.	error	correct word
1	chear	cheer
2		
3		
4		
5		PLET TROSELLE TROUTEN TURE TREE
6		
7		

16. Read the passage given below carefully. Make notes in points only, using appropriate headings and sub headings. Also use recognizable abbreviations.

As a good communicator you should enter any conversation with a flexible, open mind. Be open to listening to, and understanding the other person's point of view, rather than simply getting your message across. By being willing to enter into a dialogue, even with people with whom you disagree, you will be able to have more honest, productive conversations.

People will be more open to communicating with you if you convey respect for them and their ideas. Simple actions like using a person's name, making eye contact, and actively listening when a person speaks will make the person feel appreciated. Avoid distractions and stay focused on the conversation.

Convey respect through email by taking the time to edit your message. If you send a sloppily written, confusing email, the recipient will think you do not respect her enough.

[Contd...

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5

6

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SECTION - B

Note:

- (i) This section has two options.
- (ii) You must opt for one of the options only.
- (iii) You must answer all the questions given in the option chosen by you.

OPTION - I

(E.S.P. FOR RECEPTIONISTS)

- 17. What are the stages of a telephone conversation that a receptionist goes through?
 4
 Write about them briefly.
- 18. Write any two phrases and/or expressions that should be used by a receptionist to greet a caller.
- 19. What is an Early Morning Call Sheet and Internal Telephone Directory? Write about the utility of these for the receptionist.
- 20. A receptionist has to have all the information about the hotel ready. List some information that she must keep handy.
- 21. Frame requests for the following replies (do any 3):
 - (a) Let me try to connect you to the Airlines' help desk.
 - (b) Sure. I'll book the conference room for your company Airways Travels for the 20th.
 - (c) I'll see if it is possible to arrange two rooms on the ground floor for you ma'am. Please give me a minute.
 - (d) Mr. Wadhwa's room is on the first floor. It is room no. 101. Please take the lift or the stairs.

2

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OPTION - II (E.S.P. FOR OFFICE USE)

17.	Complete the statements (do any 3):				
	(a)	While choosing a job is not the primary and only motivating factor.			
	(b)	The nature of the relationship and status of speakers helps you to decide whether to use expressions while conversing.			
	(c)	A report should be objective and based on facts or			
	(d)	An office memo is neither a letter nor a notice as it gives instruction and			
18.	In fa	ace to face communication your body language is as important as your speech. at are some of the dos and don'ts of good communication at the work place?	4		
19.	As the Secretary of Birla Club, MG Colony, Tatanagar, write an e-mail to the office bearers of the club, informing them about a special meeting to be held on 10 th July, 2016 to plan for the Independence Day celebrations to be held in the colony. Mention the time and the venue of the meeting.				
20.	Write your CV to be sent to Pune Medical College and Hospital, Pune, for the post of Dietician in the hospital in response to their advertisement in the Pune Times, 31st March, 2016.				
21.		ore appearing for an interview how should you be practising for it so you do well at interview?	2		

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